



MARCHES FAMILY NETWORK RISK ASSESSMENT FORM



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| Assessment No: 2 Assessment Date: 13.5.22 Revised Date: 27.6.23 | Location/Venue: Noah's Ark Zoo Farm, Bristol Assessor's Name: Megan Chambers | Persons involved in/affected by risk: Employees Families and Young People Others | Individual assessments required (Person's Initials)/Additional assessments required: Reasons for individual/additional assessments: |
| Task/Activity/Area Assessed: General Risk Assessment for activity days held at Noah's Ark Zoo Farm | | | |

| Hazards Identified | Current Control Measures in Place | Likelihood (with current control measures in place) | Severity of Injury | Assessed Band | Action Required? Y/N |
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| Noah's Ark Zoo Farm Car Park Moving Vehicles | Coach to drop off in the designated area – this is close to the entrance to Noah's Ark Zoo Farm. Whilst the leader checks the group in, all other staff and CYP to stay on the coach. Staff to closely supervise their CYP(s) when moving from the coach into the venue. Any CYP who may be likely to run will have their hand held securely whilst walking from the coach into the venue. | 1 | 2 | Minimal | NO |

Original Risk Assessment: 13.5.22

Revised Date: 27.6.23

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| <p>Gift Shop</p> <p>Confined spaces Trip Hazards</p> | <p>CYP will be supervised by their allocated staff members at all times in the shop, to ensure there are no breakages.</p> <p>CYP who are unsteady on their feet, or with visual impairments will receive greater support when accessing the shop due to uneven flooring.</p> | 1 | 2 | Minimal | No |
| <p>Sand pit</p> <p>Sand being thrown Trips and falls out of the sand pit</p> | <p>There is no wheelchair access to the sand pit. Non-ambulatory wheelchair users will not be able to access the sand pit and will visit the nearby attractions instead.</p> <p>Those that are unsteady on their feet, or with visual impairments will be offered extra support to enter the sandpit.</p> <p>CYP will be reminded not to run in the sand pit.</p> <p>Rubber mats surround the steps to enter/exit the sandpit.</p> <p>CYP will be reminded not to throw sand. If they do, they will be given a verbal warning. If the behaviour persists, they will leave the sand pit and instead visit nearby attractions.</p> <p>Eye wash is available in both of the MFN first aid rucksacks should anyone get sand in their eyes.</p> | 1 | 2 | Minimal | No |
| <p>Soft Play areas</p> <p>Trips and falls Friction burns Bumped heads</p> | <p>CYP to be supervised by their staff member at all times.</p> <p>No food or drink is to be consumed in the play areas.</p> | 2 | 2 | Low | No |

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| | <p>Bare skin should be covered to prevent friction burns if weather permits long clothing. Socks to be worn throughout the play area.</p> <p>Those pushing wheelchairs to be vigilant of those around them as others may not have shoes on in the play areas.</p> <p>Some play equipment is wheelchair accessible. This can be accessed by all.</p> <p>Some play equipment (slides etc.) can only be accessed via steps. This should be avoided by any non-ambulatory wheelchair users, and those that are unsafe on steps. For those that do access these areas, CYP to be encouraged to use the handrail and not run on the steps.</p> <p>When accessing slides, CYP to wait until the bottom of the slide area is clear before using the slide.</p> <p>Low head heights are present throughout the play areas. CYP to be supervised to minimise the risk of bumped heads.</p> <p>Staff to ensure that CYP use equipment that is suitable for their size and ability to minimise risk of injury.</p> | | | | |
| <p>Outdoor play areas</p> <p>Slips, trips and falls</p> <p>Bumped heads</p> | <p>Staff to ensure that CYP use equipment that is suitable for their size and ability to minimise risk of injury.</p> | <p>2</p> | <p>2</p> | <p>Low</p> | <p>No</p> |

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| | <p>CYP accessing slides should wait until the area is clear before using the slide. Only those that are competent on steps should access the slides throughout the outside play areas.</p> <p>CYP that can't support themselves upright on the swing should not use the accessible swing due to risk of falls. These children instead can access the bucket swing near Andean Adventures.</p> <p>Staff to ensure safe numbers of CYP access the trampolines at any one time. Trampolines should have nets fully closed when in use.</p> | | | | |
| <p>Toilets</p> <p>Burns from hot water</p> <p>Lone working</p> | <p>Toilet blocks with push taps run hot water very quickly. Staff to ensure the temperature of the water is suitable before CYP wash their hands.</p> <p>Toilet blocks with separate taps run very hot water. CYP will be encouraged to only use the cold tap to wash their hands.</p> <p>If water is not a suitable temperature for CYP to wash their hands, hand sanitiser will be offered, and hands will be washed with soap and water at the next available sink.</p> <p>Signs are on the walls near the sinks, indicating hot water.</p> <p>CYP that can go to the toilet independently will be warned of the temperature before going independently.</p> | <p>1</p> | <p>2</p> | <p>Minimal</p> | <p>No</p> |

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| | <p>A minimum of two staff members will be in the main toilets if any CYP who may need assistance are also in the main toilets, to prevent any lone working.</p> <p>If there are not enough staff of the correct gender to enter one of the main toilets, any CYP of that gender that needs supervision in the toilet will be required to use the disabled facility, or a member of the opposite sex will enter the toilet, making it known to the public.</p> | | | | |
| <p>Changing places toilet</p> <p>Falls Poor hygiene Burns</p> | <p>Before use, the changing bed will have its breaks applied.</p> <p>Whilst being used, the sides of the bed will be placed up.</p> <p>A layer of blue roll (provided) will be placed on the bed prior to its use. This will be placed in the bin after the bed has finished being used.</p> <p>CYP will not be allowed to touch the radiator in the toilet. If required, staff will physically block access.</p> | 1 | 2 | Minimal | No |
| <p>Barriers around animals</p> <p>Injuries from trapped fingers Injuries from animals Falls</p> | <p>CYP will be reminded not to climb any of the barriers (including those without signage). If CYP climb on barriers, they will be given the instruction to come off. If the behaviour persists, trained staff will use techniques to remove the CYP from the barrier.</p> <p>CYP will not be allowed to place hands inside enclosures unless the animals are to be petted.</p> | 1 | 2 | Minimal | No |

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| | CYP will be blocked if they attempt to put fingers through wire, due to the risk of bites and fingers becoming stuck. | | | | |
| Wings of Wonder Bites from birds | CYP will be discouraged from throwing anything at the birds. CYP will be physically blocked from putting their fingers through the cages, or attempting to reach and stroke the birds, due to risk of bites from owls. | 1 | 2 | Minimal | No |
| Bird Enclosure Bites from birds Uneven footpaths Heavy gates/finger injuries | CYP not to operate the gate, this should only be done by members of staff. Staff to be vigilant when opening the gates to ensure that no fingers get caught, whilst also ensuring that no birds get out. Chickens are not to be chased by staff or CYP. If CYP attempt to do this, they will first be given verbal warnings to stop. If the behaviour persists, CYP will be moved through the walk-through area. A pond is present within the area – CYP to be blocked from accessing this area if they present as attempting to enter the pond. | 1 | 2 | Minimal | No |
| Steps throughout park Trips and falls | Several routes around the park include steps. If the group uses one of these routes, CYP will be encouraged to hold the handrail when going up and down steps. | 1 | 2 | Minimal | No |

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| | <p>CYP who are unsteady on their feet, or with visual impairments will be offered additional support when accessing these areas.</p> <p>Alternative routes are always available that don't require steps. These will be used by anyone in a wheelchair, and those that are unsteady on their feet if multiple steps are present.</p> | | | | |
| <p>Petting animals</p> <p>Zoonotic diseases</p> | <p>CYP and staff are able to pet the animals that are available to them – farm animals and small animals. These are clearly in zones marked as animal encounter areas.</p> <p>If staff/CYP have petted animals, before leaving the area or touching their face, they will be required to wash their hands with soap and water. Hand sanitiser is not a suitable alternative.</p> <p>Staff that are or may be pregnant must not pet any animals and should take extra precautions around the site.</p> | 1 | 2 | Minimal | No |
| <p>Minibeast Maze and Wildlife Maze</p> <p>Lone working</p> <p>Scratches and stings</p> | <p>Maze is not accessible to wheelchair users.</p> <p>The maze is left wild to support wildlife. CYP and staff to be aware of their surroundings whilst in the maze to minimise any scratches and stings.</p> <p>The MFN group will have two first aid rucksacks available for use, and suitably trained members of staff in each group. Noah's Ark Zoo Farm also has first aid resources and suitably trained staff members that can be used if necessary.</p> | 1 | 2 | Minimal | No |

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| | <p>At least two members of staff will enter the maze if a group want to go around to prevent lone working.</p> <p>The group will select the length of maze most suited to them before going into one.</p> | | | | |
| <p>Welly Splash</p> <p>Trips, slips and falls Drowning</p> | <p>CYP to be supervised by staff at all times if accessing the welly splash zone.</p> | 1 | 2 | Minimal | No |
| <p>Trips, Slips and Falls</p> <p>Poor path conditions Steep inclines Throughout the farm</p> | <p>Due to the nature of the farm, some paths may be uneven, and there are changes to the material that footpaths are made of.</p> <p>Wheelchairs and those unsteady on their feet to stay on the smooth paths as far as possible. When on uneven surfaces, their supporting staff member should offer assistance.</p> <p>The MFN group will have two first aid rucksacks available for use, and suitably trained members of staff in each group. Noah's Ark Zoo Farm also has first aid resources and suitably trained staff members that can be used if necessary.</p> | 1 | 2 | Minimal | No |
| <p>Private Areas</p> | <p>Areas marked as private access will not be available to the group.</p> | 1 | 1 | Minimal | No |
| <p>Fire</p> | <p>Session leader to remind staff of fire procedure at the start of the session.</p> <p>In the case of a fire, staff to assemble at the fire assembly point, ensuring they have their CYP(s)</p> | 1 | 4 | Low | No |

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| | with them, following any instructions given to them by Noah's Ark Zoo Farm staff. They will also be able to offer advice on the safest way to get to the assembly point. | | | | |
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| Risk Rating | | | Rating Action Bands | | |
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| Likelihood | X | Severity of Injury | = | Assessed Band | Control Measures |
| Most Unlikely (1) | | No Injuries (1) | | Minimal Risk (1 or 2) | Maintain existing measures |
| Unlikely (2) | | Minor Injuries (2) | | Low Risk (3 or 4) | Review control measures |
| Likely (3) | | Serious Injuries (3) | | Medium Risk (6 or 8) | Improve control measures |
| Very Likely (4) | | Fatality (4) | | High Risk (9, 12 or 16) | Improve control measures immediately and consider stopping task/activity or using venue until the risk is reduced |
| To establish the risk rating multiply 'Likelihood' by 'Severity of Injury' | | | | | |

| Action Required: | Action Completed (Name and Date): | Review Date: |
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| Completed by (Name): Megan Chambers | Signature: <i>Megan Chambers 27.6.23</i> | |
| Reviewed by (Name): Rae Chambers | Signature: <i>Rae Chambers 28.6.23</i> | |